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**PART F INTERNET SERVICES**

**Item 601 Dialup Internet Access**

**1. Service Description**

- 1) This Item is subject to the terms and conditions of Item 600.
- 2) Dialup Internet Access provides up to 56 kbps Internet access using a standard Telephone Line.
- 3) C&W offers two Dialup Internet Access plans: Internet.10 and Unlimited.
- 4) Dialup Internet Access is subject to a Setup Charge and a Monthly Charge. Usage Charges may also apply. Rates and Charges are set out in sub-item 601.4.
- 5) Initial Term available for Dialup Internet Access: One Month.

**2. Terms and Conditions**

- 1) Customers must provide an analogue modem, acquired either from C&W or from another source, compatible with Dialup Internet Access service.
- 2) Customers may access their Dialup Internet Access Service from any C&W Telephone Line. The maximum connection speed is 56 kbps. However, actual connection speeds may vary.
- 3) The monthly charge is payable even if the Customer does not use the service during a month or part of a month. Dialup Internet Access service may not be suspended at any time.
- 4) C&W will normally provide Dialup Internet Access service within one Working Day from receipt of the Dialup Internet Access Order Form.

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**3. Plan Features**

The following features apply to the Dialup Internet Access plans:

	<b>Included Hours</b>	<b>E-mail Accounts (a)</b>	<b>Web Space (MB)</b>
Internet.10	10	5	3
Unlimited	-	5	3

*Notes:*

(a) Each E-mail Account has a 10 MB size limit.

**4. Rates and Charges**

The following rates and charges apply to the Dialup Internet Access plans:

	<b>Setup Charge</b>	<b>Monthly Charge</b>	<b>Extra Hourly Charge</b>
Internet.10	\$35.00	\$29.00	\$2.90 (a)
Unlimited	\$35.00	\$17.00	N/A (b)

*Notes:*

(a) Billed per hour or part thereof.

(b) Local Data Call charges of \$0.05 per minute, pursuant to Genral Tariff Item 201 in Part B of this Tariff, will apply instead to the Telephone Line used to access the Dialup Internet Access Service.

**5. Internet Easy Access**

- 1) Internet Easy Access provides Internet access to casual users who do not subscribe to a Dialup Internet Access package.
- 2) Internet Easy Access is only available from a Customer's Fixed Line.
- 3) A Usage Charge of \$0.12 per minute will be billed to the Telephone Number used to access the Internet.
- 4) The Internet Easy Access Telephone Numbers are: CONNECT (266 6328) and 976 INET (976 4638).



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